



KATE ERICKSON

Senior Consultant

Professional experience

Kate recently joined *Interaction* after 13-years in the public service in a range of management, training, change and policy roles. She has worked on many complex national projects and created dynamic training packages to meet the needs of large organisations.

Kate has worked in both central office and regional offices and understands the challenges that can come from different perspectives. She has worked with senior management facilitating change projects and business improvements.

Kate has coordinated national training across several APS organisations and has delivered training to internal staff, external stakeholders and international delegations. She has developed national strategies, provided complex technical advice to executives and streamlined national policies to improve business outcomes.

Her extensive public sector background combined with her training as a psychotherapist enables her to help people achieve their personal goals and support the development of high performing teams.

Kate's passion for teaching extends beyond the workplace. She is a qualified Community Educator with the Australian Breastfeeding Association and has spent much of the past five-years running educational workshops and promoting the organisation.

Consulting expertise

Kate designs and delivers learning and development programs for staff at all levels across a range of subject areas, including IT systems and protective security. She is also experienced in facilitating team building and planning workshops, and undertaking organisational reviews.

Kate is an enthusiastic and engaging facilitator who possesses exceptional interpersonal skills.

Her areas of specialisation include:

- training development and implementation
- performance management and feedback
- customer service
- business process mapping and improvement
- managing interview panels
- governance including audit and risk management
- policy development and implementation.

Kate is passionate about people: training, facilitating, managing or just listening. She is energised by helping others and solving problems.

Professional qualifications

- Bachelor of Arts (Honours), ANU
- Diploma of Somatic Psychotherapy
- Accredited in the Team Management Profile instrument
- Accredited in the ACER suite of Career Management tools
- Certificate IV in Government
- Certificate IV in Training and Assessment
- Certificate IV in Breastfeeding Education (Community)