



## SHANE REDFERN Principal Consultant

### Professional experience

Shane joined *Interaction* after a successful career in the Australian Public Service spanning a number of agencies and a variety of functions at the executive level.

He has 30-years management experience in the public sector to draw on in the fields of learning and development, program management, service delivery, policy documentation, systems development and deployment, communications, online and traditional publishing, and legal practice management. He has a demonstrated record of success in reviewing and improving work organisation in a broad range of organisations and functions.

Shane now leads and delivers consulting assignments across many Commonwealth portfolios and the ACT Government.

### Consulting expertise

Shane designs and delivers learning and development programs including eLearning and vocational qualifications, facilitates team building and planning, undertakes reviews including learning needs analysis and provides coaching.

Shane's areas of specialisation include:

- project and program management
- risk management
- values, ethics and fraud
- writing skills
- career development and job seeking skills
- performance management
- business planning
- leadership development
- change management
- stakeholder management.

Shane's great passion is seeing and being a part of the growth and development of individuals and groups. His greatest strength is the ability to see the essential goodness and potential in others. He has worked hard over a number of years to build the skills and understanding to help others recognise and achieve their potential.

Shane's is active in self-guided study in the areas of learning and development, project management, risk management and government through his membership of a number of community of interest groups in these areas.

Shane is a member of the Australian Institute of Training and Development. He holds a current baseline security clearance.

### Professional qualifications

- Graduate Certificate in Public Sector Management
- Vocational Graduate Certificate in Management (Learning)
- Bachelor of Arts (Developmental Psychology and Learning Theory)
- Advanced Diploma of Project Management
- Certificate IV in Training and Assessment
- TAELLN411- Address Adult Language, Literacy and Numeracy Skills
- Herrmann Brain Dominance Instrument (HBDI)
- Myers Briggs Type Indicator (MBTI)
- ELP 360° Feedback Instrument