



SEAN WOODChief Operating Officer

Professional experience

Sean joined *Interaction* after a successful career working at senior management levels in the private sector. He managed corporate and shared services functions for several organisations located both in Australian and overseas. Sean also performed the function of Board member and Company Secretary for a successful Canberra cyber-security company.

During his 27-year career, Sean has been responsible for designing and implementing business strategies, as well as managing business development; compliance and standards; human resources; marketing, finance; risk management and business continuity, physical and personnel security; and property portfolio management. He also worked as part of the senior management team of a training delivery company, with responsibility for practice management, sales and marketing for a range of project management consultancy and training services.

Sean has led and managed culturally diverse teams including providing coaching, mentoring, performance and change management, workplace health and safety, and professional development.

During his career, Sean has developed exceptional client service and communication skills.

Professional expertise

Sean has undertaken training and professional development in many fields, including general business acumen; security and risk management; project management; workplace health and safety; and ISO standards compliance.

Sean is an ACT Justice of the Peace.

As Chief Operating Officer at *Interaction*, Sean is responsible for a wide range of functions, including managing the companies:

- finances
- ICT
- corporate support team
- human resources
- RTO compliance
- contracts
- business operations.

Sean's focus is on building the quality and effectiveness of client service by managing and leading the company's corporate services.

Professional qualifications

- Bachelor of Business
- Diploma of Workplace Health and Safety
- Diploma of Security and Risk Management
- Diploma of Security in Government
- Diploma of Business (Marketing)
- Certificate IV in Training and Assessment
- Certificate IV in Business (Frontline Management)
- PRINCE2
 Foundation
 Certificate
- Senior First Aid Certificate