



LESLEY RICHARDS

Managing Director, GAICD

Professional experience

Lesley has almost 39 years experience working in, and with, the Australian Public Service (APS).

Within the APS she worked mostly at executive levels in policy development, program management and corporate roles.

Lesley is passionate about small business and leadership having been the Managing Director and owner of Interaction for 11 years. As a consultant, Lesley has led and managed complex projects, designed and facilitated hundreds of development programs, coached hundreds of individuals and undertaken strategic consultancies.

She was a member of the executive team for the ACT Branch of the International Coach Federation for eight years, and for four of these she was the President.

Lesley is committed to making a contribution to the Canberra community and often provides pro-bono services for clients in the not-for-profit sector.

Consulting expertise

Lesley has extensive experience in people management at all levels and is particularly successful assisting people and organisations to reach their full potential and move forward. She has exceptional interpersonal and communication skills that enable her to be a highly effective consultant and coach.

As a coach Lesley provides a supportive, while challenging, environment for others to reach their personal goals. Lesley has successfully coached people to reach a wide range of goals including in the areas of:

- leadership and management
- all aspects of career transition
- interpersonal relationships and networking
- communication and work preferences
- building confidence

Lesley builds rapport very quickly with individuals and adapts her style to the preferences of her coachees to maximise the outcomes.

Professional qualifications

- Graduate of the Australian Institute of Company Directors
- Fellow of the Australian Institute of Management
- Certificate IV in Workplace Assessment and Training (TAE40110)
- Certificate of Coaching
- Bachelor of Applied Science, University of Canberra
- Open Space Technology
- NLP Practitioner Certification
- Technology of Participation Facilitation Skills
- Accredited in the full suite of LPP360 360--degree feedback tools based on the Integrated Leadership System
- Team Management System instruments including Team Management Profile
- Life Styles Inventory (LSI) multi-source feedback instrument
- Organisational Culture Inventory (OCI) and Organisational Effectiveness Inventory (OEI)
- DiSC Personal Profile System
- ProfileXT
- Certificate of completion CINERGY® Conflict Management Coaching