



**Kylie Ochsenbein**  
**Chief Operating Officer**

## Professional experience

Kylie joined *Interaction* after a successful career working at senior management levels in the private sector. As Operations Manager for the Government Property Group, she coordinated multiple projects across Australian state governments, Commonwealth Department of Finance and the New Zealand Government property portfolios, leading and coordinating collaborations between members. Kylie was instrumental in developing the Women in Government Property network across all state governments and the NZ Government property sector, creating a collaborative support and professional development forum, which continues to grow.

During her 31-year career, Kylie has been responsible for building and developing small businesses and not-for profit organisations, recruiting and training employees across the retail, travel, logistics and operations sectors, designing and implementing business strategies. She also managed business development, compliance and standards, human resources, marketing, finance, risk management and business continuity, physical and personnel security and property portfolio management. As Managing Director of a private training organisation, she was responsible for the delivery of training programs across Australia and New Zealand, as well as creating pathways for graduates to deliver their services in public hospitals and with allied health providers.

Kylie has led and managed culturally diverse teams including providing coaching, mentoring, performance and change management, workplace health and safety, and professional development.

During her career, Kylie has developed exceptional client service and communication skills.

## Professional expertise

Kylie has undertaken training and professional development in many fields, including general business acumen, project management, and workplace health and safety.

Kylie is an experienced manager, with experience across a broad number of industries. Her areas of specialisation include:

- Leadership and management
- Project and program management
- Stakeholder management
- Strategic planning
- Governance
- Change management
- Human resource management
- Financial and business management
- Team building.