



Lead, manage and thrive in strata communities

REIACT members receive a 5% discount.
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 **REIACT**

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Build your future in strata management.

Unlock the doors to seamless strata community management with our dynamic Certificate IV program, designed to equip you with the skills and knowledge needed to lead with confidence in strata community.

If you are considering entering a career path as a strata community manager, the Certificate IV will greatly assist you in transitioning into this career. If you are already working in strata management, this qualification can provide you with detailed information and knowledge to enhance your capabilities. It's designed for those who work independently using specialised knowledge to provide management services for strata communities.

Australian Certification

On successful completion of this program, you will be issued with a nationally recognised qualification and statement of results.

If you are unable to complete the full qualification, you will be issued a Statement of Attainment (SOA) for the unit/s successfully completed.

Recognition of Prior Learning (RPL)

Full RPL is available. Please contact us for more information.

Credit Transfer

Upon successful completion of this qualification, you may be eligible for credit transfer of relevant completed units if you decide to undertake a Diploma level course. Please contact us for more information.

qualifications@interactionconsulting.com.au

Certificate IV in Strata Community Management CPP40521

100% online and in-person delivery

6-9 months to qualification

Payment plans available

Online cohort starts 7 July

Blended cohort starts 25 July

\$6,500 per participant (GST-free)



RTO No. 6170

Dates for blended cohort starting 25 July

| Month | Delivery mode | Key focus areas |
|--|--|--|
| Month 1 8.30am – 4.30pm Friday 25 July | 1 day introductory workshop (In person) Module 2 – Online self-paced + online forum | Module 1 CPPSCM3020 – Source and extract information from strata plans BSBWHS307 – Apply knowledge of WHS laws in the workplace CPPSCM4009 – Apply knowledge of WHS laws in the workplace Module 2 (self-paced) CPPSCM4087 – Facilitate operation of strata community committees CPPSCM4045 – Facilitate strata community meetings CPPSCM4034 – Implement strata community management agreement |
| Month 2 8.30am – 4.30pm Friday 8 August | 1 day assessment workshop (Virtual) | Assessment: Module 1 CPPSCM3020 BSBWHS307 CPPSCM4009 |
| 8.30am – 4.30pm Friday 22 August | 1 day assessment workshop (Virtual) | Assessment: Module 2 CPPSCM4087 CPPSCM4045 CPPSCM4034 |
| Month 3 8.30am – 4.30pm Friday 5 September | 1 day workshop (In person) | Module 3 CPPSCM4056 – Manage conflicts and disputes in strata community management BSBOPS404 – Implement customer service strategies BSBTWK401 – Build and maintain business relationships |
| 8.30am – 4.30pm Friday 19 September | 1 day assessment workshop (Virtual) Online self-paced | Assessment: Module 3 CPPSCM4056 BSBOPS404 BSBTWK401 |

Venue: REIACT – 16 Thesiger Ct, Deakin ACT 2600 (with free parking close by) for in person workshops. Online workshops will be delivered using MS Teams.

| Month | Delivery mode | Key focus areas |
|---|---|--|
| Month 4 8.30am – 4.30pm Friday 3 October | Module 4 – Online self-paced + online forum 1 day assessment workshop (In person) | Module 4 (self-paced) CPPSCM4086 – Coordinate preparation of strata community budgets CPPSCM4084 – Administer insurance for strata communities BSBINS309 – Maintain business records Assessment: Module 4 CPPSCM4086 CPPSCM4084 BSBINS309 |
| Month 5 8.30am – 4.30pm Friday 17 October | Module 5 – Online self-paced + online forum 1 day assessment workshop (Virtual) | Module 5 (self-paced) CPPSCM4040 – Develop and monitor maintenance strategies that contribute to asset life cycle CPPSCM4044 – Coordinate repair and maintenance of strata community property and facilities CPPSCM4047 – Implement procurement processes in strata community management Assessment: Module 5 CPPSCM4040 CPPSCM4044 CPPSCM4047 |
| Month 6 8.30am – 4.30pm Friday 7 November | 1 day workshop (In person) | Module 6 BSBCMM411 – Make presentations BSBTEC403 – Apply digital solutions to work processes BSBPEF401 – Manage personal health and wellbeing |
| 8.30am – 4.30pm Friday 14 November | 1 day assessment workshop (Virtual) | Assessment: Module 6 BCMM411 BSBTEC403 BSBPEF401 |
| 8.30am – 4.30pm Friday 5 December | 1 day assessment workshop (Virtual) | Assessment: Module 6/Wrap up BCMM411 BSBTEC403 BSBPEF401 |

Venue: REIACT – 16 Thesiger Ct, Deakin ACT 2600 (with free parking close by) for in person workshops. Online workshops will be delivered using MS Teams.

Dates for online cohort starting 7 July

| Month | Delivery mode | Key focus areas |
|---|---|--|
| Month 1 6.00pm – 9.00pm 7, 9 and 14 July | Online workshops (Virtual) | Module 1 CPPSCM3020 – Source and extract information from strata plans BSBWHS307 – Apply knowledge of WHS laws in the workplace CPPSCM4009 – Apply knowledge of WHS laws in the workplace |
| Month 2 6.00pm – 9.00pm 11, 13 and 18 August | Online workshops (Virtual) Assessment workshop (Virtual) | Assessment: Module 1 PPSCM3020 BSBWHS307 CPPSCM4009 Module 2 CPPSCM4087 – Facilitate operation of strata community committees CPPSCM4045 – Facilitate strata community meetings |
| Month 3 6.00pm – 9.00pm 1 and 3 September | Online workshops (Virtual) Assessment workshop (Virtual) | Module 2 CPPSCM4034 – Implement strata community management agreement Assessment: Module 2 PPSCM4087 CPPSCM4045 CPPSCM4034 |
| Month 4 6.00pm – 9.00pm 22, 24 and 29 September | Online workshops (Virtual) | Module 3 CPPSCM4056 – Manage conflicts and disputes in strata community management BSBOPS404 – Implement customer service strategies BSBTWK401 – Build and maintain business relationships |
| Month 5 6.00pm – 9.00pm 13, 15 and 20 October | Online workshops (Virtual) Assessment workshop (Virtual) | Assessment: Module 3 SCM4056 BSBOPS404 BSBTWK401 Module 4 CPPSCM4086 – Coordinate preparation of strata community budgets CPPSCM4084 – Administer insurance for strata communities |

| Month | Delivery mode | Key focus areas |
|---|---|--|
| Month 6 6.00pm – 9.00pm 27 and 29 October | Online workshops (Virtual) Assessment workshop (Virtual) | Module 4 BSBINS309 – Maintain business records Assessment: Module 4 PSCM4086 CPPSCM4084 BSBINS309 |
| Month 7 6.00pm – 9.00pm 10, 12 and 17 November | Online workshops (Virtual) | Module 5 CPPSCM4040 – Develop and monitor maintenance strategies that contribute to asset life cycle CPPSCM4044 – Coordinate repair and maintenance of strata community property and facilities CPPSCM4047 – Implement procurement processes in strata community management |
| Month 8 6.00pm – 9.00pm 24 and 26 November | Online workshops (Virtual) Assessment workshop (Virtual) | Assessment: Module 5 CPPSCM4040 CPPSCM4044 CPPSCM4047 Module 6 BSBCMM411 – Make presentations |
| Month 9 6.00pm – 9.00pm 8, 10 and 15 December | Online workshops (Virtual) Assessment workshop (Virtual) | Module 6 BSBTEC403 – Apply digital solutions to work processes BSBPEF401 – Manage personal health and wellbeing Assessment: Module 6 BCMM411 BSBTEC403 BSBPEF401 |

Online workshops will be delivered using MS Teams.



About your facilitator



VJ Chhagan – Strata Management Trainer

VJ is a Non-Executive Board Member, Practicing Manager Class 1 Strata Management NSW & CMCA, A100, M100, M201, Inventor, Author and Educator.

30+ years in
business

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A partnership between Interaction Consulting and REIACT

Enrol, review terms and conditions, and payment plans via the QR code below.



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