



Online dates  
now available

# Lead, manage and thrive in strata communities

Discounts apply for REIACT members and referrals

**INTERACTION**

 **REIACT**

# Certificate IV in Strata Community Management CPP40521

100% online and in-person delivery options

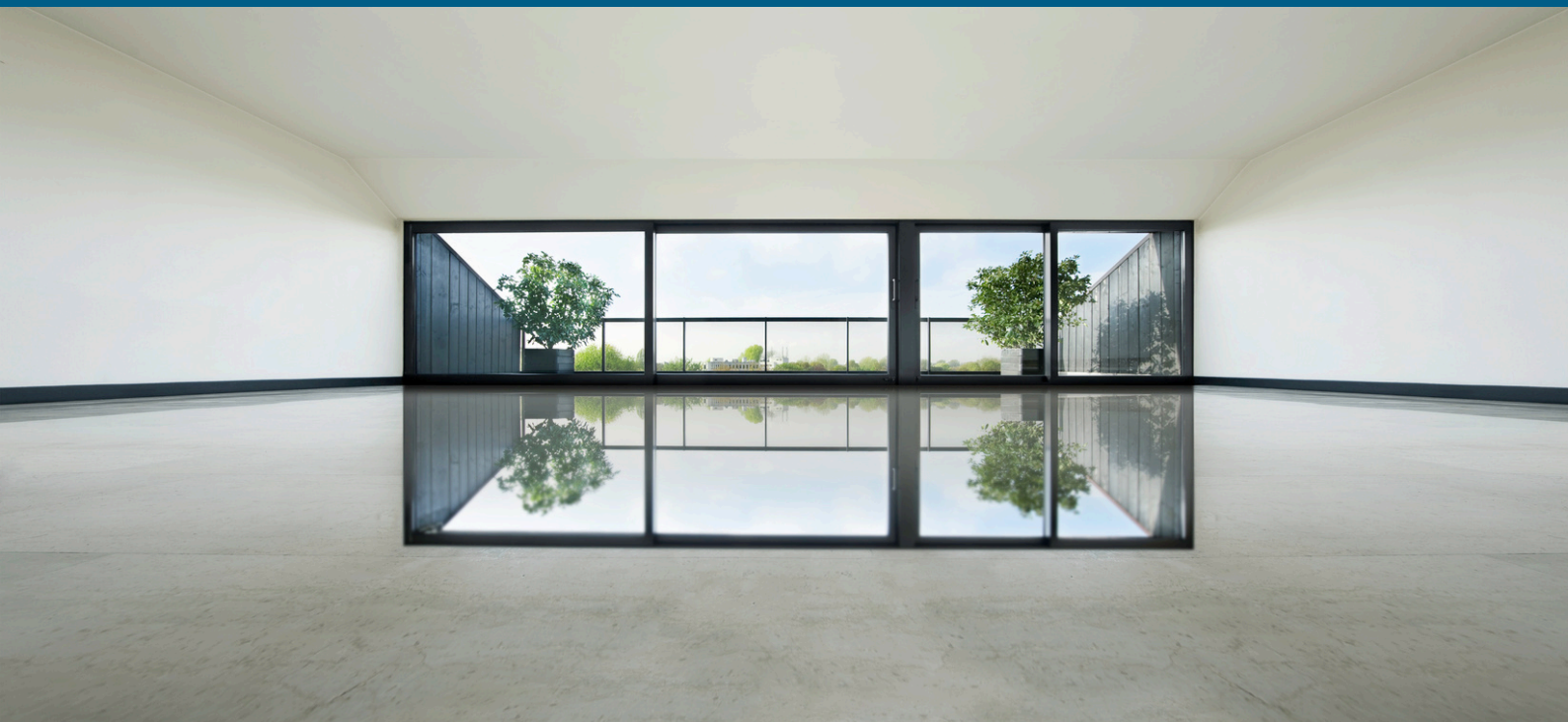
6-9 months to qualification

Payment plans available

Online cohort starts 12 May

In-person cohort - Dates COMING SOON

\$6,500 per participant (GST-free)



RTO No. 6170



# Build your future in strata management.

Unlock the doors to seamless strata community management with our dynamic Certificate IV program, designed to equip you with the skills and knowledge needed to lead with confidence in strata community.

If you are considering entering a career path as a strata community manager, the Certificate IV will greatly assist you in transitioning into this career. If you are already working in strata management, this qualification can provide you with detailed information and knowledge to enhance your capabilities. It's designed for those who work independently using specialised knowledge to provide management services for strata communities.

## **Australian Certification**

On successful completion of this program, you will be issued with a nationally recognised qualification and statement of results.

If you are unable to complete the full qualification, you will be issued a Statement of Attainment (SOA) for the unit/s successfully completed.

## **Recognition of Prior Learning (RPL)**

Full RPL is available. Please contact us for more information.

## **Credit Transfer**

Upon successful completion of this qualification, you may be eligible for credit transfer of relevant completed units if you decide to undertake a Diploma level course. Please contact us for more information.

[qualifications@interactionconsulting.com.au](mailto:qualifications@interactionconsulting.com.au)

## Dates for online cohort starting 12 May

Month	Delivery mode	Key focus areas
<b>Month 1</b> <b>6.00pm – 9.00pm</b> 12, 14 and 19 May	<b>Online workshops</b>  <b>Online self-paced + online forum</b>	<ul style="list-style-type: none"> <li>• Governance, ethics &amp; compliance</li> <li>• WHS responsibilities</li> <li>• Navigating strata plans &amp; records management</li> <li>• Legislation</li> </ul>
<b>Month 2</b> <b>6.00pm – 9.00pm</b> 2, 4 and 11 June	<b>Online workshop</b>  <b>Assessment workshops</b>	<ul style="list-style-type: none"> <li>• Managing owners' corporations</li> <li>• Committee operations</li> </ul> <b>Assessment:</b> Month 1 and 2 key focus areas
<b>Month 3</b> <b>6.00pm – 9.00pm</b> 30 June and 2 July	<b>Online workshops</b>  <b>Online self-paced + online forum</b>	<ul style="list-style-type: none"> <li>• Conflict resolution strategies</li> <li>• Ethical dispute handling</li> <li>• Custom</li> </ul>
<b>Month 4</b> <b>6.00pm – 9.00pm</b> 28, 30 July and 4 August	<b>Online workshops</b>  <b>Online self-paced + online forum</b>	<ul style="list-style-type: none"> <li>• Customer service best practices</li> <li>• Managing disputes professionally</li> </ul>
<b>Month 5</b> <b>6.00pm – 9.00pm</b> 25, 27 August and 1 September	<b>Online workshops</b>  <b>Assessment workshops</b>	<b>Assessment:</b> Month 3 and 4 key focus areas
<b>Month 6</b> <b>6.00pm – 9.00pm</b> 22 and 24 September	<b>Online workshops</b>  <b>Assessment workshops</b>	<b>Assessment:</b> Month 3 and 4 key focus areas
<b>Month 7</b> <b>6.00pm – 9.00pm</b> 20, 22 and 27 October	<b>Online workshops</b>  <b>Online self-paced + online forum</b>	<ul style="list-style-type: none"> <li>• Ethical leadership in strata</li> <li>• Using digital solutions effectively</li> </ul>

Online workshops will be delivered using MS Teams.



## Dates for online cohort starting 12 May (continued)

Month	Delivery mode	Key focus areas
<b>Month 8</b> <b>6.00pm – 9.00pm</b> 17 and 19 November	<b>Online workshops</b>  <b>Online self-paced + online forum</b>	<ul style="list-style-type: none"><li>• Presentations and public speaking</li><li>• Personal wellbeing &amp; resilience</li></ul>
<b>Month 9</b> <b>6.00pm – 9.00pm</b> 24, 26 November and 8 December	<b>Assessment workshops</b>	<b>Assessment:</b> Month 7 and 8 key focus areas

Online workshops will be delivered using MS Teams.



Table for the general public meeting Friday

Time	Delivery mode	Key focus areas
<b>Block 1</b> 9.30 - 10.30 10.30 - 11.30	On-site delivery meeting  Online self-paced	Introduction to the management plan, what we regulate
<b>Block 2</b>	Online self-paced - online chat	How we regulate, meetings and business relationship
<b>Block 3</b> 11.30 - 12.30 12.30 - 1.30	On-site delivery meeting	<b>Workshop</b> How we regulate and meeting
<b>Block 4</b> 1.30 - 2.30 2.30 - 3.30	On-site delivery meeting	How we regulate and meeting
<b>Block 5</b> 3.30 - 4.30 4.30 - 5.30	On-site delivery meeting	How we regulate and meeting
<b>Block 6</b>	Online self-paced - online chat	How we regulate and meeting
<b>Block 7</b> 5.30 - 6.30 6.30 - 7.30	On-site delivery meeting	How we regulate and meeting
<b>Block 8</b>	Online self-paced - online chat	How we regulate and meeting
<b>Block 9</b> 7.30 - 8.30 8.30 - 9.30	On-site delivery meeting	How we regulate and meeting
<b>Block 10</b>	Online self-paced - online chat	How we regulate and meeting
<b>Block 11</b> 9.30 - 10.30 10.30 - 11.30	On-site delivery meeting	How we regulate and meeting
<b>Block 12</b> 11.30 - 12.30 12.30 - 1.30	On-site delivery meeting	How we regulate and meeting



Table for the general public meeting Friday

# About your facilitator



## **VJ Chhagan – Strata Management Trainer**

VJ is a Non-Executive Board Member, Practicing Manager Class 1 Strata Management NSW & CMCA, A100, M100, M201, Inventor, Author and Educator.

30+ years in  
business

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[interactionconsulting.com.au](http://interactionconsulting.com.au)

Enrol, review terms and conditions and  
find dates for future cohorts here

A partnership between Interaction Consulting  
and REI ACT



A 5% discount applies for REI ACT members and a  
10% discount applies to REI ACT referrals.



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